

# RED NEWS

American Red Cross St. Louis Area Chapter ■ Emergency Services ■ Fall, 2007 ■ Volume 3 Issue 4



Thank you to the **30 DSHR volunteers** who responded during the Midwest floods:

- Don Barkley
- Larry Boyer
- Donald Brozovich
- Rita Determan
- Pam Donley
- Gerald Ellis
- Dan Flippen
- Lois Flippen
- Phyllis Hahn
- Roland Jackson
- Teena Kilo
- Annetta Kuechler
- Charles Meyer
- Amizetta Neiser
- Fran Nolting
- Sue Ostien
- Forrest Routh
- Tom Smith
- Sandy Soll
- John Stamelos
- Dorothy Staples
- Sheila Ulbrich
- Jim Ulbrich
- Tonda Van Hoose
- Robert Vinluan
- Denise Wallheimer
- Walt Wallheimer
- Renee Washington
- Robert Whitlow
- Mike Wood

A view of extensive flooding in Rushford, MN.



## Severe Weather and Flooding Affect Seven Midwest States

The St. Louis Area Chapter deploys 30 local volunteers

Helen Rose's home sits on a bluff overlooking the river. She has lived there all her life, but today she and her husband, Harley, face an uncertain future.

Helen and Harley had seen the river rise to flood stage before, but the wide stretch of bottom lands that separates their trailer from the river had always been enough to absorb the water before it reached their home. On August 23, it wasn't.

Helen recalled that the last time the river flooded, the water only came up to the bottom edge of her porch. This time, Harley looked out the window and yelled to Helen that they had to get out immediately. The water was already over the porch. The couple waded through chest-deep water to get to high ground.

Helen and Harley took refuge at an American Red Cross shelter. Red Cross disaster relief workers provided a safe place to stay, hot meals, financial assistance, and mental health counseling.

This is the story of one family affected by severe weather in the Midwest this summer. There are thousands more, just like the Roses, who were forced to flee their homes with only the clothes on their

During ten weeks of flooding throughout the Midwest, the National Red Cross:

- Opened **28** shelters
- Served **414,549** meals and snacks
- Distributed **16,861** clean up and comfort kits
- Provided **10,105** people with mental health and health services

backs. Thanks to nearly **3,000 Red Cross volunteers** who responded, including **30** from right here in our own community, these families are putting their lives back together.

The outpouring of support from St. Louis volunteers was heartwarming. Perhaps it's because these floods were reminiscent of the Floods of '93, or maybe it's simply because helping people prevent, prepare for and respond to disasters is what we do as Red Cross volunteers. To every volunteer who helped during this active storm season, *thank you.* ■

*Jack Wahl*  
**Jack Wahl**  
Chair, Emergency Services Committee

For more information about the Midwest Flood Relief Effort, please visit [www.redcrossstl.org](http://www.redcrossstl.org).



St. Louis Area Chapter

## Local Nurses Deploy to Rockford, IL Following Severe Flooding

Red Cross volunteers stand ready to provide critical medical attention following disasters

On August 7 and 8, Rockford, IL received over five inches of rain, causing the Rock River and several creeks to overflow their banks. More than **750 homes** were damaged, 19 of which were condemned.

Just days after the flooding began, **Fran Nolting** of St. Peters and **Sue Ostien** of Weldon Spring, were deployed to Rockford to provide nursing services to flood victims. This was the first assignment for both volunteers.

“We were stationed with another nurse and two doctors in a church that had been designated as a Red Cross shelter,” explained Fran, a registered nurse. “I went into a few neighborhoods to make health assessments. One particular neighborhood had been severely flooded by a creek. The homes were not in a flood plane and the people I spoke with did not have flood insurance. The damage was extensive.

“I also met an 80-year old woman who had Celiac disease and she lost all her food when her home flooded. Celiac is a digestive disease that causes intolerance for gluten in food. My husband has Celiac disease, so I was familiar with the needs and complications that can arise. We were able to procure food from a local grocer

### Quick facts for Rockford, IL disaster relief:

- 649 clients assisted
- 350 Health Services contacts
- 39 overnight stays provided
- 21,889 meals and snacks served

that fit this woman’s diet,” Fran explained.

**Red Cross Health Services** include care for disaster-caused injuries or illnesses, medical and surgical supplies, payments or referrals for emergency medical care, purchase of essential medications, as well as eyeglasses, dentures, prosthetic devices, hearing aids and other health-related equipment lost during a disaster. ■

If you are interested in volunteering for Red Cross Disaster Health Services, please contact **Stephanie Landess** at 314.516.2756 or e-mail Stephanie at [slandess@redcrossstl.org](mailto:slandess@redcrossstl.org).



## Enter to Win a Ready-To-Go Emergency Preparedness Kit!

Submit your answer to the trivia question and you could be our next winner

?

Rosalie Whitfield,

Chesterfield, MO

Congratulations to **Rosalie Whitfield** for correctly answering our last Red News quiz question:

Q: What is the maximum number of lives one blood donation can help save?

A: The correct answer is **three**.

Here is your next opportunity to win! ▶

**QUESTION:**  
Who is the honorary Chair of the National American Red Cross Board of Directors?  
(Hint: A new person is appointed every four or eight years.)

Send your answer to **Stephanie Landess** at 314.516.2756 or e-mail Stephanie at [slandess@redcrossstl.org](mailto:slandess@redcrossstl.org) and you will be entered to win a Ready-To-Go Emergency Preparedness Kit—a **\$40 value!** ■



## Meet the St. Louis Area Chapter Staff

Get to know the men and women who work alongside volunteers

The St. Louis Area Chapter employs full and part-time employees to manage the day-to-day Chapter operations alongside our volunteers. As the second in a series of articles designed to “put a face with a name,” we want to introduce you to the men and women who help operate our **Service Centers** and organize **Community Disaster Education** (CDE) presentations.



After spending more than two years in Africa with the Peace Corps, **Julia Marsh** joined the St. Louis Area Chapter

in April as our Community Disaster Education Specialist. Building upon her experience in Africa as an HIV/AIDS educator and English teacher, Julia's new role has her educating St. Louis area residents in disaster preparedness. When this Webster Groves native is

not at work, she enjoys hanging out with her friends and family, spending time outdoors, reading and relaxing.



**Elena Sabin** began her Red Cross experience two years ago as an AmeriCorps member and recently accepted the position of Administrative Assistant at the

Jefferson County Service Center. Elena loves working with the dedicated group of volunteers in Jefferson County and likes being able to help people who are in difficult situations. When she's not working, you can find this Davenport, IA native in South City spending time with her pet rabbits and planning her wedding. Congratulations, Elena!



The title of Service Center Associate for St. Charles County barely scratches the surface of what **TJ Runge**, a six year veteran of the Red

Cross, does everyday. TJ is responsible for

the Disaster Action Team, CDE, and Client Casework for St. Charles County. In addition, she teaches First Aid/CPR/AED courses as necessary. Her favorite activities away from work include spending time with her three daughters, singing and playing in a band with her husband, SCUBA diving, playing softball and most of all, bubble baths!



**Bill Thien** has worked at the Metro East Service Center for over three years. He is Specialist in charge of volunteer recruitment, training Disaster Action

Teams, conducting CDE presentations and assisting with disaster responses (his favorite duty). When he's not at the Metro East Service Center, Bill can be found in his hometown of Belleville or in Colorado hitting the slopes.



**Antonio De Avila Diaz** (AKA Tony Diaz) joined the Chapter in March as the Warehouse Manager where he ships and receives disaster supplies

throughout the country. Tony grew up in Mexico, moved to Fairmont City, IL when he was a teenager, and now lives in Glen Carbon, IL with his wife Maria and their new baby AnnaBella. When he is not working, Tony enjoys hanging out with his family, working on his house, watching movies and playing sports. ■

*Be sure to check the next edition of Red News for our spotlight on Service Center and Chapter Headquarters management.*

## Over 800 St. Louis Disaster Victims and 5,800 Emergency Responders Receive Red Cross Assistance

Disaster Action Teams respond to 277 local incidents in three months

Each year, the American Red Cross responds to over **70,000 disasters**, the majority of which are house and apartment fires. Here in St. Louis, Disaster Action Teams (DAT) are on call 24 hours a day, 7 days a week, responding to over **1,000 disasters**. During the months of June, July and August, teams reported the following activities:

- **277** fire responses
- **805** disaster victims from **270** families served

- **5,889** emergency personnel canteened
- **31** non-fire responses including:
  - 1 lightning strike
  - 1 car collided into a building
  - 1 overturned tanker truck
  - 2 buildings with non-working elevators ■

*If you are interested in joining a Disaster Action Team, please call **Stephanie Landess** at 314.516.2756 or contact your local Service Center.*



St. Louis Area Chapter



## Got Training?

Sign up today for disaster training

Are you interested in earning additional training certifications? As always, volunteers can enroll **free of charge** in Red Cross disaster courses. Remember to sign up early since classes may close due to maximum capacity. Most disaster courses have a minimum enrollment of eight participants as they have a simulation portion, which helps create an optimal learning experience. Because of this, we ask that you be considerate of others who have registered by arriving to your courses on time and on their scheduled days. If you need to remove yourself from a class roster, please **call or email your cancellation** at least **one week prior** to the start of the class.

Below is a listing of courses available to Disaster volunteers this November. DAT Orientation schedules are available at your Service Center.

Course Name	Date	Time
**Fundamentals of Staff Services	Fri 11/2	7:30-8:30p
**Introduction to Disaster Services	Fri 11/2	6-7p
**Preparing for & Managing a Spontaneous Volunteer Workforce	Fri 11/2	9-10p
<b>Collaborating to Ensure Effective Service Delivery</b> (this is a two-day course)	Fri 11/2 <b>And Sat 11/3</b>	5:30-10p 9a-6:30p
<b>Fulfilling our Mission</b> (pre-requisite to all courses)	Fri 11/2	7-10p
**Fundamentals of Disaster Assessment (Part 1)	Sat 11/3	9a-12:30p
<b>Adult CPR/AED</b>	Sat 11/3	1:30-5:30p
<b>Client Casework: Providing Emergency Assistance</b>	Sat 11/3	9a-6:30p
<b>Defensive Driving</b>	Sat 11/3	9a-12:30p
<b>Fundamentals of Disaster Assessment (Part 2)</b>	Sat 11/3	1:30-6:30p
**Client Assistance Cards: Caseworkers	Sun 11/4	12:30-2:30p
**Client Assistance Cards: FSI Workers	Sun 11/4	3-6p
<b>First Aid and Adult CPR/AED</b>	Sun 11/4	10a-6p

**NEW!**  
Training is now more efficient with classes scheduled four times per year versus small monthly sessions, maximizing the training quality and offering a great way to meet new volunteers.

\*\* Starred courses are also available online.

All classes are held at Chapter Headquarters, 10195 Corporate Square, Creve Coeur, MO 63132 ■

To register, or for questions please call **Stephanie Landess** at 314.516.2756 or e-mail Stephanie at [slandess@redcrossstl.org](mailto:slandess@redcrossstl.org).



Do you have a story to share with the Red Cross? Send us your comments! E-mail your story to **Stephanie Landess** at [slandess@redcrossstl.org](mailto:slandess@redcrossstl.org) and you could be published in future editions of Red News.

Dear Red Cross,

My daughter Rhonda and her husband Bryan had a **house fire** and did not carry insurance due to her cancer situation last year. Although she lost all her hair going through chemotherapy and radiation, she is now back in good health and doesn't need to see her doctor for six months.

With the house fire and additional stress, it has not been easy. The American Red Cross immediately came to her home and provided all three fire departments, as well as my daughter and her husband, with water, and they also gave Rhonda a card to purchase needed **clothing** and **food** as they lost all contents inside their home.

I just wanted to say thank God for the American Red Cross and all the work it does to help the communities. **My daughter, her husband and I sincerely appreciate all you do.** God Bless the American Red Cross.

Sincerely,

**Liz Sanchez-Setser**

## Karen Leonard Helps St. Louis Area Chapter Educate Thousands

Nurse and Red Cross volunteer dedicates time to teach others



**Karen Leonard** became a Red Cross volunteer in 2001, but her connection to the Red Cross mission goes back many years. Karen,

a registered nurse, frequently found herself treating patients for preventable injuries. “In the back of my mind, I always thought that had these people been trained in first aid or disaster preparedness, they wouldn’t be sitting in front of me needing medical treatment,” she explained. “I knew there were organizations in our community that taught preparedness skills and I thought I could be of service.”

Since joining the Red Cross, Karen frequently gives **community disaster education (CDE) presentations** at schools and businesses. She covers topics such as fire, winter storm, and earthquake safety for adults and school-age children. “I especially love to give presentations to children,” she said. “They are

so receptive and interested in the Red Cross message.”

Outside of the Red Cross, Karen has many interests and, not surprisingly, education is one of them. For several years she worked as a critical care and recovery

**“It’s always a pleasure to walk into the Red Cross as I feel at home there. I’m very thankful that I’m able to volunteer for this organization.”**

—Karen Leonard

room nurse and is currently in the process of earning a masters degree in nursing. “Right now I am refocusing my interests toward community health,” she explained. “In the future, I want to teach nursing classes and educate nurses in how to respond during disasters.”

Karen’s other interests include music, dancing and traveling. She and her hus-

band, **Andy**, especially enjoy going to California to visit their two children. “I absolutely love going to California, my kids live too far away,” said Karen.

Despite all her interests and school-work, Karen finds plenty of time to commit to the Red Cross. “Karen is always teaching disaster education and is ready to help out whenever we need her,” said **Julia Marsh**, community disaster education specialist. “She is one of the best people I know, both personally and professionally.”

“It’s a joy to work in the CDE program,” said Karen. “It’s always a pleasure to walk into the Red Cross as I feel at home there.

I’m very thankful that I’m able to volunteer for this organization.” ■



**Karen Leonard, Kirkwood, MO**

## Red News Focus Group Shares Feedback and Fresh Ideas

Panel of volunteers from across the area provides new insight

**Good news**—in August, a panel of **eight volunteers** assembled to discuss *Red News*. After reviewing ten editions of the newsletter, the panel provided insightful feedback and lively discussion into how to make it even better. A big **thank you** to our panel:

- Bill Ficklin** – Chapter Headquarters
- Donna Peters** – Chapter Headquarters
- Tom Murry** – Jefferson County
- Tom Richardson** – Jefferson County
- Tonda Van Hoose** – Metro East
- Bob Whitlow** – Metro East
- Tiffany Haines** – St. Charles County
- Tom Smith** – St. Charles County ■

If you have suggestions for upcoming editions of Red News, we’d like to hear from you! Please contact **Stephanie Landess** at 314.516.2756 or e-mail [Stephanie at slandess@redcrossstl.org](mailto:Stephanie@landess@redcrossstl.org).



**Left to right: Donna Peters, Tiffany Haines, Tom Smith, Tom Richardson, Bill Ficklin and Tom Murry.**



## Every Two Seconds Someone in America Needs Blood

Make blood donation a regular part of your life

We all expect blood to be there for us, but barely a fraction of those who can give do. This is your chance to do something amazing. Give the gift of life!

Here are four upcoming opportunities to give blood:

### 1 St. Louis Big Ten Alumni Association's Blood Drive Challenge

10/12/2007 – 10/26/07

It's time to don your college sweatshirt and start rehearsing your fight song! The Red Cross is hosting a Big Ten Alumni Challenge! Be sure to identify yourself as a "Big Ten donor". Each donor will receive points that go towards the Big Ten school of your choice. The school who earns the most points wins the Challenge! Donors will receive a commemorative Big Ten Blood Drive t-shirt. Visit

[www.americanredcrossblood.org](http://www.americanredcrossblood.org) for a list of eight blood donation center locations.

### 2 8th Annual St. Louis Rams Blood Drive

11/12/07 10:00 a.m. – 7:00 p.m.

You are invited to come out and help tackle the need for blood! Meet St. Louis Rams players while giving the gift of life. Donors will receive a St. Louis Rams commemorative t-shirt.  
Richmond Heights Recreation Complex  
8001 Dale Avenue  
Richmond Heights, MO 63117

### 3 KSHE 95 Winter Blood Drive

12/7/07 10:00 a.m. – 7:00 p.m. and  
12/8/07 9:00 a.m. – 5:00 p.m.

For over 20 years KSHE 95 and the American Red Cross have teamed

You don't have to wait for one of these blood drives to give the gift of life. Schedule an appointment any time! Please call 1-800-GIVE LIFE (1-800-448-3543) or log onto [www.americanredcrossblood.org](http://www.americanredcrossblood.org).

up to host one of the biggest blood drives in the region. To date, over 100,000 units of blood have been collected, helping to save thousands of lives. Donors will receive a KSHE 95 commemorative t-shirt. Seven locations in Missouri and Illinois TBD.

### 4 Donate Blood at Chapter Headquarters

11/27/07 8:30 a.m. – 12:30 p.m. and 1/24/08 8:30 a.m. – 12:30 p.m. Stop by the Chapter Headquarters to make a blood donation. Please contact **Janet Licklider** at 314.516.2882 or email Janet at [jlicklider@redcrossstl.org](mailto:jlicklider@redcrossstl.org) to make an appointment.  
10195 Corporate Square  
Creve Coeur, MO 63132 ■

## Volunteers Needed at Red Cross Supply Warehouse

Numerous volunteer positions currently available

In 2006, the American National Red Cross opened a **94,000 square foot warehouse** in the City of St. Louis in preparation for large-scale disasters.

Warehouse manager **Tony Diaz** has supervised the fulfillment of the warehouse and it is now stocked floor-to-ceiling with supplies. The Chapter would like to thank the dedicated volunteers who assisted Tony in this massive undertaking: **Larry Boyer, Rachel Bracken, Gordon Godsy, Phyllis Hahn, Bob Marshak, Bob**

**Murphy, Jim Orling, William Spencer, Tulio Vargas, Walt Wallheimer, Mike Wood** and everyone else who helped along the way.

Due to the Midwest floods this summer and other emergencies around the country, warehouse volunteers were especially busy. From June through August, supplies were sent to **12 disaster relief operations in 33 cities.**

With all of this activity, Tony needs a few more hands on deck to assist with day-to-day operations. Here's a list of what's available:

- Forklift Operator
- Inventory Specialist
- Transportation Specialist
- Team Leader/Supervisor
- Yard Leader ■

Please contact **Tony Diaz** at 314.516.2769 or e-mail Tony at [adiaz@redcrossstl.org](mailto:adiaz@redcrossstl.org) if you are interested.



"Tony Diaz, the warehouse manager has lots of work to do, and volunteers are sure to find tasks that are challeng-

ing and rewarding. With a new fork-lift and an automated inventory, volunteers can learn where emergency supplies are stored, how to load and unload trucks, how to pack pallets, and how to support emergency logistics operations when it becomes necessary."

—Bob Marshak, Volunteer,  
St. Louis, MO





## Red Cross Welcomes 51 New Volunteers

More hands on deck to serve the St. Louis area

Volunteers are the heart of the American Red Cross. We depend on **1.4 million** volunteers nationwide and more than **1,400** in the Greater St. Louis area to carry out our mission as the world's leading humanitarian relief agency. Thank you for giving so generously of your time.

Name	Service Center	Job
Tom Becker	Headquarters	CDE/DSHR
Elaine Booker	Jefferson Co.	DAT/DHS
Jody Budo	Headquarters	CDE
Kathy Chen	Headquarters	DAT
Cynthia Clark	Headquarters	DAT
Allan Ellis	Headquarters	DAT
Wesley Emery	St. Charles Co.	DAT
Ronald Fabio	St. Charles Co.	DAT
Larry Fleming	Metro East	DAT
Aaron Gibson	Headquarters	AFES
Edward Graves	Metro East	DAT
Gay Graves	Metro East	DAT
Heather Hegel	Headquarters	CDE/DAT
Danielle Horstman	Metro East	DAT
Matt Huelsing	Jefferson Co.	DAT
Susan Isenberg	Headquarters	DAT
Vern Isenberg	Headquarters	DAT
Barbara Johnson	Headquarters	DAT
M. Judy Jones	St. Charles Co.	DAT
Kelly Kalika	Metro East	DAT
Lauren Lanier	Headquarters	AFES
Michael Laws	Headquarters	DAT
Barbara Lodge	Jefferson Co.	DAT
Mike Marre	Headquarters	DAT/Dispatch
Joan McKenzie	Jefferson Co.	DSHR
Steven McKenzie	Jefferson Co.	DSHR

Name	Service Center	Job
James Messer	Metro East	DAT
Charlie Meyer	Jefferson Co.	DAT/DSHR
Jane Mitchell	Headquarters	CDE
Kim Mooney	Metro East	DAT
Tom Murry	Jefferson Co.	DAT
Linda Newberry	St. Charles Co.	DAT/DSHR
John Orr	Jefferson Co.	DAT
Chip Phelan	Headquarters	CDE
Prashant Ramanujan	Headquarters	DAT
Kathryn Rickord	Metro East	CS
Rick Riley	Headquarters	DAT
Teresa Roberson-Mullins	Headquarters	DAT
Chris Schnieders	Headquarters	DAT
Daniel Sedivec	Jefferson Co.	DAT
John Senn	St. Charles Co.	DAT
Brandy Sharp	Metro East	DAT
Kathleen Shedron	Jefferson Co.	DAT
Robin Shiras-Cody	Headquarters	DAT
Janet Sidebottom	Headquarters	DAT
Mark Strutman	St. Charles Co.	CDE/DAT
Samia van Hattum	Headquarters	DAT/DSHR
Jackie Weidig	St. Charles Co.	DAT
Brian Woll	Headquarters	DAT
Lawrence Wylie	Metro East	DAT
Faiza Yasin	Headquarters	DAT

AFES = Armed Forces Emergency Services  
CDE = Community Disaster Education

CS = Client Services  
DAT = Disaster Action Team

DHS = Disaster Health Services  
DSHR = Disaster Services Human Resources

### Funding Provides Vital Emergency Services to the Community

Special thanks to these corporations, foundations and agencies for their support of the Red Cross

- Anheuser-Busch Companies, Inc.
- Employees Community Fund of Boeing St. Louis
- Build-A-Bear Workshop Foundation, Inc.
- Cardinal Health
- Corporation for National and Community Service
- Energizer
- Enterprise Bank
- Franklin County Area United Way
- Gertrude and William A. Bemoudy Foundation
- Lohr Distributing Company
- Mary Ranken Jordan and Ettie A. Jordan Charitable Foundation
- Midwest BankCentre
- Monsanto Fund
- Offield Family Foundation
- Pershing Charitable Trust
- State Farm Insurance Companies
- Target
- The Home Depot
- U.S. Bancorp
- United States Steel Foundation
- W.W. Grainger, Inc.
- William T. Kemper Foundation

## RED NEWS

American Red Cross St. Louis Area Chapter

Any feedback? Like additional copies of Red News? Prefer to receive an electronic copy of Red News instead of a printed copy? Please email [slandess@redcrossstl.org](mailto:slandess@redcrossstl.org) or call Emergency Services at 314.516.2756. Red News is published quarterly by the American Red Cross St. Louis Area Chapter.





**American Red Cross**  
St. Louis Area Chapter

10195 Corporate Square Dr.  
St. Louis, MO 63132

[www.redcrossstl.org](http://www.redcrossstl.org)  
314.516.2800

The American Red Cross St. Louis Area Chapter provides relief to victims of disasters and helps people prevent, prepare for and respond to emergencies.

**American Red Cross  
St. Louis Area Chapter Program Sites:**

- Jefferson County Service Center • 636.464.9150
- Metro East Service Center • 618.397.4600
- St. Charles County Service Center • 636.397.1074
- Scott Air Force Base Service Center • 618.256.1855



United Way  
of Greater St. Louis  
United Way Member Agency

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# When people have the skills, they can save a life.

**“I was choking and  
couldn’t breathe.”**

—Marsha Palmer

**“I knew what  
to do.”**

—Paige Stemm



In April 2006, Marsha Palmer began to choke while having breakfast with her granddaughter, Paige. Marsha looked at Paige and motioned that she was in trouble. Just three months earlier, Paige had learned life-saving skills as part of her junior merit badge with the Girl Scouts. Remembering these skills, Paige administered four abdominal thrusts before the piece of food dislodged and Marsha was again able to breathe. At the Lifesaver Awards ceremony honoring Paige for her heroism, Jackie said “Paige will always be my hero, and I owe my life to her.”



If you know someone with a life-saving story, we’d like to celebrate it. Nominate your Lifesaver today. For more information about the Red Cross Lifesaver Awards program or to nominate a Lifesaver, please call the American Red Cross at 314.516.2800 or visit our website at [www.redcrossstl.org](http://www.redcrossstl.org).

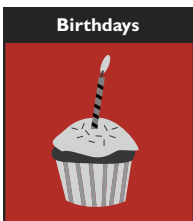
The American Red Cross Lifesaver Awards are sponsored by

# CHAPTER HEADQUARTERS

American Red Cross St. Louis Area Chapter ■ Emergency Services ■ Fall, 2007 ■ Volume 3 Issue 4

# NEWS

St. Louis Area Chapter  
10195 Corporate Square  
St. Louis, MO 63132  
314.516.2800



**Happy Birthday**  
Celebrate and enjoy your day

<b>Lou Maull IV</b>	11/5
<b>Ami Neiser</b>	11/6
<b>Sam Pessin</b>	11/6
<b>Joy Cooper-Presson</b>	11/9
<b>Kris Johnson</b>	11/9
<b>Janette Dietzler</b>	11/10
<b>Amy Bonsall</b>	11/12
<b>Bob Shive</b>	11/12
<b>Paulo Costa</b>	11/13
<b>Gayle Garrett</b>	11/13
<b>Susan Isenberg</b>	11/13
<b>Katie Nogel</b>	11/14
<b>John Paruch</b>	11/14
<b>Dale Chambers</b>	11/16
<b>Michelle Derby</b>	11/16
<b>Smita Sebastian</b>	11/17
<b>Suzanne Kenyon</b>	11/21
<b>Donna Davis</b>	11/23
<b>Joe Harper</b>	11/25

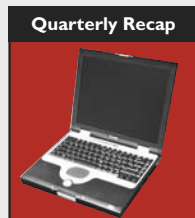
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## As Temperatures Soared, Chapter Headquarters Volunteers Rose to the Occasion

Thank you volunteers for your hard work and dedication

By Mary Anderson, Director of Disaster Readiness and Response



The summer months of June, July and August were a busy time for volunteers at Chapter Headquarters. Disaster Action Teams (DAT) responded to 179 fires, assisted 176 families, and provided canteen services to 4,352 emergency personnel. In addition to their regular duties, the DAT delivered more than 100 gallons of water to area cooling centers sponsored by Operation Weather Survival (OWS). Every year OWS coordinates resources and educates the public in an effort to prevent illness and death caused by extreme weather conditions. Thank you to all the volunteers who assisted in this endeavor.

Community Disaster Education (CDE) staff and volunteer presenters were also busy this summer. By the time the school year started, presenters made 87 presentations to 5,771 individuals! Instrumental in this effort were Norman Bellairs, Wanda Bellairs, Debbie Christmann, Joy Cooper-Presson, Lynda Dahlen, Judy Grishaber, Joan Knappenberger, Karen Leonard, Diane McCameron, Curt Overbey and Jim Sparks. Great start, gang!

On June 26, the Chapter was asked to participate in a nuclear power plant drill. Volunteers practiced registering mock

victims in a shelter after they went through a decontamination exercise. The drill, organized in cooperation with the Federal Emergency Management Agency (FEMA), State Emergency Management Agency (SEMA), and Gasconade County took place at **Hermann Middle School** and was designed to simulate a nuclear reactor leak at the nearby Calloway plant. **Lois Flippen, Annetta Kuechler, Dorothy Staples, Denise Wallheimer** and **Renee Washington** were stationed in the school to register victims, while **Walt Wallheimer** and **Mike Wood** provided canteen services from the emergency response vehicle (ERV). The drill gave everyone a great opportunity to practice their disaster relief and sheltering skills.

This summer, members of the **Kirkwood United Methodist Church**

continued on page 2A



Renee Washington



# As Temperatures Soared, Chapter Headquarters Volunteers Rose to the Occasion

*continued from page 1A*



**Dan and Dena Stokes**

held a shelter training for members of their congregation. **Dan and Dena Stokes** recognized the need for their fellow church members to be prepared and took it upon themselves to make it happen. Between the two of them, they organized training sessions for **33 people** in **Mass Care: An Overview** and **Shelter: Operations and Simulation**. **Dan Flippen** and **Lois Flippen**, also members of the church, were gracious enough to teach the shelter course. Not only have church members been trained, the church has signed an agreement to become a Red Cross shelter if a disaster were to happen in the Kirkwood area.

More than **25 residents** of **Washington, MO** are also ready to work in a shelter. In partnership with **Franklin County Emergency Management Agency** and the **Community Emergency Response Team (CERT)** Washington residents participated in a two-day training August 17 and 18 at the new firehouse in Washington. One community at a time, the St. Louis Area Chapter continues to help people prevent, prepare for and respond to emergencies.

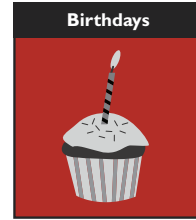
During the summer heat wave, many St. Louisans found themselves watering their parched plants and grass on an almost daily basis. This was not the case in other parts of the Midwest. Widespread flooding affected seven

states and the St. Louis Area Chapter was quickly called to respond. First there was flooding in Kansas, which extended south to Oklahoma. **Dan Flippen, Lois Flippen** and **Roland Jackson** were deployed to help. Shortly after their return, Rockford, Illinois experienced their second flood of the year. **Elaine Hegel, Annetta Kuechler, Sue Ostien** and **Dorothy Staples** were called to assist. Two days after this group returned we received a call asking for folks to go to Minnesota, Wisconsin and northern Illinois for, you guessed it, more flooding. Answering the call this time were **Crow Brozovich, Pam Donley, Annetta Kuechler, Ami Neiser, Sandy Soll** and **Renee Washington**. Thanks everyone for your time and hard work!

If you are a Disaster Services Human Resources (DSHR) member and would like to respond to a disaster outside of the St. Louis area, please make sure to update your online availability. If you are interested in becoming a DSHR member, please let us know. We will be more than happy to make sure you have completed the appropriate training and application forms.

Speaking of training, there is a new training requirement put forth by the Federal Emergency Management Agency (FEMA) for all disaster response agencies. We encourage you to visit **www.training.fema.gov**. The two courses everyone must take are: **Introduction to Incident Command System I-100**, course code IS-100, and **National Incident Management System (NIMS) An Introduction**, course code IS-700. Follow

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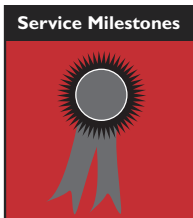
<b>Allison Haungs</b>	11/25
<b>Dennis Van Ronzelen</b>	11/26
<b>Jesse Mitchell</b>	11/27
<b>Ken Decker</b>	11/28
<b>Jessica Erwin</b>	11/29
<b>Roland Jackson</b>	11/30
<b>Joe Bollinger</b>	12/3
<b>Mike Marre</b>	12/4
<b>Stephen DuMontier</b>	12/6
<b>Elaine Hegel</b>	12/7
<b>Mayer Levy</b>	12/7
<b>Diane Ruezinsky</b>	12/7
<b>Jack Wahl</b>	12/7
<b>Michelle Hatfield</b>	12/8
<b>Ann Christmas</b>	12/10
<b>Aravinth Karunanandaa</b>	12/10
<b>Margaret Phillips</b>	12/11
<b>Richard Denning</b>	12/12
<b>Tracy Glazebrook</b>	12/12
<b>Bharat Anant</b>	12/13
<b>Melanie Wittman</b>	12/15
<b>Don White</b>	12/16
<b>Carol Dettleff</b>	12/17
<b>Donna Sanders</b>	12/17
<b>Lisa Hayes</b>	12/18
<b>Barbara Evans-Cunningham</b>	12/19
<b>Bob Peters</b>	12/20
<b>Tina Saputo-Bolding</b>	12/21
<b>Patsy Smothers</b>	12/22
<b>Anil Pillai</b>	12/25

*continued on page 3A*



**Front row: Teena Kilo, Pam Donley, Amizetta Neiser. Middle row: Sheila Ulbrich, Jim Ulbrich, Jeannie Edington. Back row: Forrest Routh, Crow Brozovich, Phyllis Hahn, Sandy Soll**

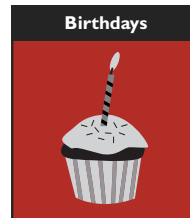




## Red Cross Recognizes Service Milestones

Thank you for your years of service!

Name	Start Date	Years of Service	Name	Start Date	Years of Service
James Baker	11/06	1	Todd Greenstein	12/02	5
Crow Brozovich	11/06	1	Jim Sparks	12/01	6
Charles Curtis	11/06	1	Kathy Higgs	12/98	9
Lynne Curtis	11/06	1	Dorothy Staples	12/98	9
Julie King	11/06	1	Jay Metcalfe	12/97	10
Dallas Leavitt	11/06	1	Glen Edwards	12/91	16
Bill Young	11/06	1	Pat Lemley	1/07	1
MaryAnn Blanke	11/05	2	Jennifer Morgan	1/07	1
Michelle Derby	11/05	2	Sarah Oldham	1/07	1
Stephen DuMontier	11/05	2	Terry Sanders	1/07	1
Tammie Lorden	11/05	2	Liz Schasteen	1/07	1
Lynne Marshall-Johnson	11/05	2	Hope Smith	1/07	1
Gina Mikel	11/05	2	Steve Swift	1/07	1
Tim Ogier	11/05	2	Michelle Van Der Beck	1/07	1
Dorothy Parker	11/05	2	Kalen Olson	1/06	2
Philip Parker	11/05	2	Jennifer Spencer	1/06	2
Mary Schwarzbauer	11/05	2	Hai-Wen Chu	1/05	3
Dennis Strawderman	11/05	2	Pam Donley	1/05	3
Nancy Strawderman	11/05	2	Joe Harper	1/05	3
JoAnne Tinsley	11/05	2	Joanie Knappenberger	1/05	3
Sue Worley	11/05	2	Anil Pillai	1/05	3
Michael Gewin	11/04	3	Erin Savage	1/05	3
Amy Heidotten	11/04	3	Colleen Strohmeier	1/05	3
Barbara Lawshea	11/04	3	Jeanne Zychinski	1/05	3
Greg Hoette	11/02	5	Rick Barnett	1/03	5
Gordon Whitehead	11/98	9	Judy Jehling	1/03	5
Elaine Bresee	11/95	12	Greg Stevens	1/03	5
Curt Overbey	11/95	12	John Garavaglia	1/02	6
Dan Faber	11/94	13	Cheryl Kirchgessner	1/02	6
Becky Donley	12/06	1	Kevin Kirchgessner	1/02	6
Sandy Holt	12/06	1	Sandy Soll	1/02	6
Gloria Besterfield	12/05	2	Jim Hamann	1/98	10
DeAndre Sisson	12/05	2	Robert Wills	1/98	10
Karen Leonard	12/04	3	Bob Schenk	1/91	17



continued from page 2A

Karen Proffitt	12/26
Alyce Kaster	12/27
Carol Beck	12/29
Jim Orling	12/29
Donna Null	1/1
Joanie Knappenberger	1/4
Amit Shintre	1/6
Chris Schnieders	1/8
Albert Zheng	1/8
Molly McDonnell	1/10
Don Mueller	1/10
Pat Andre	1/11
Sandra Becker-Warden	1/12
Jean Amptmann	1/14
Dallas Leavitt	1/14
Tim Ogier	1/14
Gina Schergen	1/14
Dena Stokes	1/14
Gordon Whitehead	1/14
DaVette Wade	1/15
Gabe Smith	1/16
Liz Downey	1/18
Bradley Irwin	1/18
Michelle Van Der Beck	1/18
Harvey Carafiol	1/20
Kelli Glasco	1/20
James Sisson	1/20
Karen Leonard	1/21
Deborah Pendelton	1/24
Judy Alferman	1/29
Khalid Aly	1/30
Barbara Lawshea	1/30
Hope Smith	1/31

## As Temperatures Soared, Chapter Headquarters Volunteers Rose to the Occasion

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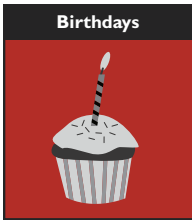
the directions given on the website and when you're finished, print the completion certificate. Once you've printed it, bring a copy to the Service Center so that we can update your training records.

Unfortunately, I have some sad news to report. Since the last issue of *Red News*, DAT members **Ken Hasty** and **Jim Marchetto** have passed away. Our thoughts are with their families during this difficult time. In

addition, our thoughts are with **Donna Null** who has been out of the office following doctor's orders. We wish her all the best and look forward to her return.

In closing, I want to extend my sincerest thanks to each and every volunteer for giving your time and talents to further the Red Cross mission. We couldn't do it without you. ■

Jefferson County  
Service Center  
3880 Jeffco Boulevard  
Arnold, MO 63010  
636.464.9150



**Happy Birthday**  
Celebrate and enjoy your day

Elaine Booker	11/4
Janet Olson	11/6
Evelyn Chandler	11/11
Bobby Dunn	11/21
Matt Huelsing	11/27
Tom Murry	12/8
Rosemary Rueve'	12/14
Gary Girshner	12/26
Jean Nesunski	12/26
James Richardson	12/28
Nichole Krafve	1/2
Gary Ogle	1/8
Cheryl Richardson	1/19



## As Temperatures Soared, Jefferson County Volunteers Rose to the Occasion

Thank you volunteers for your hard work and dedication

By Omar Ruiz, Service Center Supervisor



It's hard to believe that it's October already and the winter holidays are just around the corner. We have been extremely fortunate this year to have had a safe summer with no large-scale disasters to report in Jefferson County or the rest of the Chapter's jurisdiction. Many of our neighboring states did not fare as well. Widespread flooding affected seven Midwest states and many of you answered the call to respond.

To kick things off, I would like to thank the volunteers who helped out in July while I was on disaster assignment in Wichita, Kansas and again in August and September during the Minnesota/Wisconsin floods.



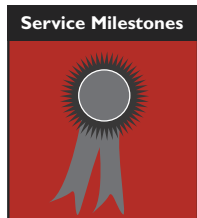
Thank you to Phyllis Hahn, Teena Kilo, Jim and Sheila Ulbrich for responding to the Midwest floods this summer. Front row: Teena Kilo, Pam Donley, Amizetta Neiser. Middle row: Sheila Ulbrich, Jim Ulbrich, Jeannie Edington. Back row: Forrest Routh, Crow Brozovich, Phyllis Hahn, Sandy Soll

When it rains, it pours or floods as it were, pardon the pun. Both disasters were great learning experiences as there are always new challenges and lessons to be learned along the way. If you ever have the opportunity to respond to a disaster outside of the St. Louis area, I highly recommend the experience. The more practice we have as a group, the better prepared we will be when it happens in our area.

As I mentioned in the last issue of *Red News*, we met our goal for the fiscal year in Community Disaster Education (CDE) presentations. Now that all the numbers are final, I am happy to report that we exceeded our goal of educating **8,000 individuals** by almost 300 people (299 to be exact)! This is a great achievement for everyone involved. In the meantime, this year's goal has been increased to **8,500** by the end of June and we will once again need your help. If you know a group that is interested in learning disaster preparedness skills or if you would like to become a CDE presenter, please let Elena or me know.

**Jerry Stevens** got us off to a good start with CDE presentations before schools were even in session. By the end of August, Jerry made **21 presentations** to a total of **848 individuals**.

*continued on page 2A*



## Red Cross Recognizes Service Milestones

Thank you for your years of service!

Name	Start Date	Years of Service
Bill Kraemer	11/06	1
Leslie Kumke	11/05	2
Marian Wallace	11/05	2
Ralph Spiker	11/04	3
Katy Richardson	11/01	6
Dan Staufenbiel	11/98	9
Carie Lammert	12/04	3



Elaine Booker



Charlie Meyer

## As Temperatures Soared, Jefferson County Volunteers Rose to the Occasion

*continued from page 1A*

Thank you, Jerry for your dedication to the people of Jefferson County!

As you may know, October is **National Fire Prevention Month**. We currently work closely with fire departments in Jefferson County to teach the importance of fire safety. This is a great time to make sure that you have a plan, a disaster kit and are informed so that you can keep yourself and your family safe. If you would like more information about gathering these items, stop by the office. We want to make sure that everyone in the county is prepared, especially our volunteers!

Speaking of fires, our Disaster Action Teams (DAT) responded to **19 events** throughout the county during the months of June, July and August. In June, we responded to four calls. Thank you to **Clint Evans, Barb Girshner, Tom Murry, Tom Richardson** and **Dan Staufenbiel** for assisting families in need and canteening emergency personnel at the scene.

July brought seven responses and this time **Teena Kilo, Bill Kraemer, Jerry Lambing, Charlie Meyer, Tom Murry, Brittany Schumacher, Ralph Spiker, Dan Staufenbiel, Jim Ulbrich** and **Sheila Ulbrich** were there to help. Great job, everyone!

I'd also like to thank **Glenda Boggs, Elaine Booker, Jerry Crump, Carl Fisk, Phyllis Hahn, Teena Kilo, Bill Kraemer, Jerry Lambing, Charlie Meyer, Gary Ogle, Sue Scotino, Jerry Stevens** and **Robert Vinluan** who responded to eight calls in August.

I'd like to give a special thank you and congratulations to our newest team leader, **Jerry Lambing**. Jerry has been with us for about two years now and has acquired a lot of knowledge about disaster response throughout the Chapter. Jerry is the co-team leader with **Tom Richardson**. Between the two of them, I have no doubt that everything will run smoothly.

Even though we're in the middle of fall, it's time to start thinking about the **13th**

**Annual Santa Cross**. As always, we are looking for gently used stuffed animals and socks for people of all ages and sizes. These items will be distributed to mentally and physically disabled students as well as senior citizens throughout Jefferson County. Our goal is to bring a little joy and happiness to the people we meet during this holiday season. I'd like to thank **Old Navy** for the generous donation of \$100 which will be used to purchase socks for the residents of the senior centers we visit. If you are interested in helping this year, please let us know.

There is a new training requirement put forth by the Federal Emergency Management Agency (FEMA) for all disaster response agencies. We encourage you to visit [www.training.fema.gov](http://www.training.fema.gov). The two courses everyone must take are: **Introduction to Incident Command System I-100**, course code IS-100, and **National Incident Management System (NIMS) An Introduction**, course code IS-700. Follow the directions given on the website and when you're finished, print the completion certificate. Once you've printed it, bring a copy to the Service Center so that we can update your training records.

Last, but certainly not least, don't forget to sign up for training the first weekend in November (see the main newsletter for specific dates and times). Space is filling up fast! It's important for everyone to learn new skills or refresh existing ones so we can respond effectively to disasters. Also, don't forget our regularly scheduled DAT meetings held at the Service Center on the second Tuesday of every month. Let me know if you have an item for discussion or a potential guest speaker to add to the agenda.

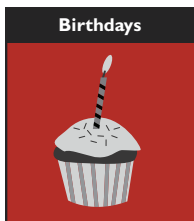
In closing, I want to extend my sincerest thanks to each and every volunteer for giving your time and talents to further the Red Cross mission. We couldn't do it without you. ■

# METRO EAST SERVICE CENTER

American Red Cross St. Louis Area Chapter ■ Emergency Services ■ Fall, 2007 ■ Volume 3 Issue 4

# NEWS

**Metro East  
Service Center**  
10218 Lincoln Trail  
Fairview Heights, IL 62208  
618.397.4600



**Happy  
Birthday**  
Celebrate and  
enjoy your day

<b>Chuck Carter</b>	11/7
<b>Kelly Kalika</b>	11/12
<b>Bob Whitlow</b>	11/12
<b>Denise Wallheimer</b>	11/14
<b>Skip Bryant</b>	11/25
<b>Michelle Devan</b>	11/25
<b>Liz Carter</b>	12/1
<b>Viveka Ferrell</b>	12/4
<b>Tonda Van Hoose</b>	12/5
<b>Larry Fleming</b>	12/23
<b>Carol Davis</b>	12/29
<b>June Pierson</b>	12/29
<b>Danielle Carr</b>	1/20



**American  
Red Cross**  
St. Louis Area Chapter

## As Temperatures Soared, Metro East Volunteers Rose to the Occasion

Thank you volunteers for your hard work and dedication

By *Sandy Vaughn, Service Center Supervisor*



The summer months of June, July and August were a busy time for volunteers at the Metro East Service Center. The end of summer meant we said goodbye to our Summer VISTA Members, and our AmeriCorps Member. **Bridget Adams, Angela Breatigam, Stacy Lambert, Laura Lorentzen, Cory Nance, Trae Parker, Kara Thomas, and Debra Weggins** dedicated an incredible amount of time and energy to helping Metro East residents. We are thankful to have had such wonderful young leaders during the summer months.

In the mean time, we have added a new AmeriCorps member, **Alicia Self**. Alicia began her year-long term on August 20 and has hit the ground running, or should I say limping? Alicia has been visiting schools and handing out Community Disaster Education (CDE) fliers, but learned the hard way which shoes to wear. It seems that on her first day, Alicia wore a brand new pair of shoes, causing blisters on both feet. However, because of her efforts, a lot of those schools have already scheduled presentations. Alicia, we hope your feet have healed nicely!

Thank you to our summer VISTA and AmeriCorps members for educating so many of our Metro East neighbors this summer.

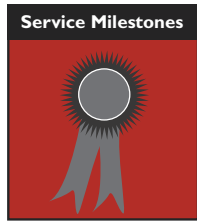
Thanks to their hard work, we reached **6,683 individuals** through **294 presentations**.

We've had a couple of visitors to our office recently, one of which was a complete surprise. Long time volunteer, **Bob McBride** took a leave of absence a few months ago and announced his return by stopping into to the Service Center to say 'hello'! It was great to see Bob and it's even better to have him back!

Our other visitor was **Tony Diaz**, manager of the Red Cross disaster supply warehouse in the City of St. Louis. Tony stopped in during a recent DAT meeting to explain the inner-workings of the warehouse and how volunteers play an important role in sending supplies to other warehouses and disaster relief operations. If anyone is interested in additional volunteer duties, Tony could certainly use more help!

Several of our volunteers had the opportunity to go on disaster assignment recently, and everyone had a valuable experience. In July, **Rita Determan, Denise Wallheimer** and **Walt Wallheimer** were assigned to the flooding around Wichita, Kansas. In August, **Don Barkley** and **Rita** were assigned to the flooding in Rockford, Illinois. Also in August, **Tonda Van Hoose** and **Mike Wood** were sent to Minnesota and Wisconsin for flooding. I guess when it rains, it pours!

*continued on page 2A*



## Red Cross Recognizes Service Milestones

Thank you for your years of service!

Name	Start Date	Years of Service
Frank Sharon	11/02	5
Skip Bryant	11/91	16
Donna Whitlow	12/06	1
Beth Hendrix	12/05	2
Alice Yunevich	12/05	2
Loran Yunevich	12/05	2
June Pierson	12/85	22
Al Boucher	1/07	1
Viveka Ferrell	1/07	1
Bill Micka	1/05	3
Bob Whitlow	1/05	3
RaeEllen Vogeler	1/96	12
Liz Carter	1/90	18

## As Temperatures Soared, Metro East Volunteers Rose to the Occasion

*continued from page 1A*

It seemed like everything was quiet until Denise and Walt came back from Kansas. Two days after they returned, we responded to a **15-family apartment fire**. Not only did Walt and Denise respond, but **Tonda Van Hoose** and **Rich Wiesen** were there as well. The following Monday, we were called to provide canteen services for a fire at **Son Life School** in Collinsville. Once again, Denise and Walt were there to help. During the week of August 7, this husband and wife duo responded to **five fires**, and multiple power outages in Madison, Brooklyn and Venice. Wow, talk about staying busy!

Including the adventures of Walt and Denise, DAT members responded to a total of **65 calls** for assistance, provided canteen services to **1,616 emergency personnel**, and provided emergency food, clothing and shelter to **63 families** throughout the area.

I'd like to thank everyone who responded to the various incidents during the long, hot summer: **Bridget Adams, Don Barkley, Mark Bender, Don Bergmann, Al Boucher, Angela Braeutigam, Dave Caisse, Bryan Kohler, Stacy Lambert, Laura Lorentzen, Jim Messer, Cory Nance, Trae Parker, June Pierson, Angela Riley, Frank Sharon, Kara Thomas, Tonda Van Hoose,**

**RaeEllen Vogeler, Denise Wallheimer, Walt Wallheimer, Bob Whitlow and Rich Wiesen.** We



June Pierson

would not be able to provide such a high level of service to our clients without you!

If you are a Disaster Services Human Resources (DSHR) member and would like

to respond to a disaster outside of the St. Louis area, please make sure to update your online availability. If you are interested in becoming a DSHR member, please let us know. We will be more than happy to make sure you have completed the appropriate training and application forms.

Speaking of training, there is a new training requirement put forth by the Federal Emergency Management Agency (FEMA) for all disaster response agencies. We encourage you to visit [www.training.fema.gov](http://www.training.fema.gov). The two courses everyone must take are: **Introduction to Incident Command System I-100**, course code IS-100, and **National Incident Management System (NIMS) An Introduction**, course code

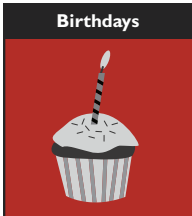
IS-700. Follow the directions given on the website and when you're finished, print the completion certificate. Once you've printed it, bring a copy to the Service Center so that we can update your training records.

In closing, I want to extend my sincerest thanks to each and every volunteer for giving your time and talents to further the Red Cross mission. We couldn't do it without you. ■



Walt Wallheimer and Rich Wiesen canteening at St. Clair county disaster drill

St. Charles County  
Service Center  
224 Mid Rivers Center  
St. Peters, MO 63376  
636.397.1074



## Happy Birthday

Celebrate and enjoy your day

Loretta Buehrle	11/2
Sandy Irwin	11/8
Linda Johnson	11/10
Susan Schneider	11/10
Kevin Hamilton	11/12
Lavon Gilliland	11/16
Mike Daniels	11/20
Tiffany Haines	11/27
Dave Mayden	12/1
Hope Woodson	12/4
Jessica Koester	12/6
Margret DeGuzman	12/9
Michele Treacy	12/13
Brian Sheeley	12/18
Debra Johnson	12/20
Karen Wamble	1/3
Janet Benne	1/9
John Senn	1/12
Yolanda Stringer	1/15
Jenny Bland	1/16
Rod Zerr	1/24
Fran Nolting	1/26



## As Temperatures Soared, St. Charles County Volunteers Rose to the Occasion

Thank you volunteers for your hard work and dedication

By Brad Farber, Service Center Supervisor



During the hot summer months, our Disaster Action Team (DAT) members responded to **eight incidents**, provided canteen services to **277 emergency responders**, and **assisted six families**. I'd like to thank those of you who responded during June, July, and August: **Larry Boyer, John Duddy, Nick Elliott, Jeff Fugate, Lavon Gilliland, Dave Mayden, Fran Nolting, Bev Relford, Jackie Steinberg, Yolonda Stringer, Jean Smyth and John Stamelos**. Thanks, everyone for all of your hard work!

Because of the intense heat in August, our teams provided dozens of cold, wet towels to emergency responders. With many fire per-



Larry Boyer prepares cold towels for fire personnel.

sonnel wearing 50 pounds of equipment, it's easy for them to overheat when the mercury rises. All of the fire companies that received this extra service were incredibly grateful. Thanks to our DAT for going the extra mile.

While it was a hot, dry summer in the St. Louis Area, it seemed like it would never stop raining in others. In



Fran Nolting

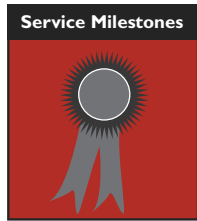
July and August, **Larry Boyer, Fran Nolting, Tom Smith, John Stamelos** and I were deployed to assist with flooding in several states. **Larry Boyer** was sent to

Wichita Falls, Texas where he worked in disaster supply warehouses, food kitchens, and with the Emergency Response Vehicles (ERVs).

After Larry left for Texas, **Tom Smith** was assigned to the flooding in Cofeyville, Kansas to work in a shelter. Tom's primary responsibilities included working the registration desk and helping supervise the facility overnight. As this was his first assignment, Tom is looking forward to learning more on future disasters.

A couple of weeks after he got back from Texas, Larry, along with **Mike Wood** from Metro East, were requested to drive the ERV from St. Louis to the

*continued on page 2A*



## Red Cross Recognizes Service Milestones

Thank you for your years of service!

Name	Start Date	Years of Service
John Duddy	11/06	1
Elizabeth VanScoyk	11/06	1
Gail Michel	11/05	2
John Rolfes	11/05	2
Karen Wamble	11/05	2
Lavon Gilliland	11/01	6
Kristy Baumgart	12/06	1
Sheila Harris-Wheeler	12/06	1
Hope Woodson	12/06	1
Mark Senda	12/05	2
Michele Treacy	12/05	2
Dave Mayden	12/04	3
Chet Mika	1/06	2
Yolanda Stringer	1/06	2
Bill Voges	1/06	2
John Meisenbacher	1/05	3
Theresa Meisenbacher	1/05	3
Jean Smyth	1/05	3
Tammy Green	1/02	6
Ivan Smallen	1/02	6
John Stamelos	1/84	24

## As Temperatures Soared, St. Charles County Volunteers Rose to the Occasion

*continued from page 1A*

Minnesota/Wisconsin floods. Thanks to these two for going the extra mile.

In early August, **Fran Nolting**, a registered nurse, was sent to Rockford, Illinois to provide health services to flood victims there. Two days after she returned, Fran was requested to go to southeast Minnesota! A few days later, **John Stamelos** was asked to supervise a disaster assessment team in northern Illinois while I went to the Chicago area to be a government liaison.

If you are a Disaster Services Human Resources (DSHR) member and would like to respond to a disaster outside of the St. Louis area, please make sure to update your online availability. If you are interested in becoming a DSHR member, please let us know. We will be more than happy to make sure you have completed the appropriate training and application forms.

Speaking of training, there is a new training requirement put forth by the Federal Emergency Management Agency (FEMA) for all disaster response agencies. We encourage you to visit [www.training.fema.gov](http://www.training.fema.gov).

The two courses everyone must take are: **Introduction to Incident Command System I-100**, course code IS-100, and **National Incident Management System (NIMS) An Introduction**, course code IS-700. Follow the directions given on the website and when you're finished, print the completion certificate. Once you've printed it, bring a copy to the Service Center so that we can update your training records.

Our Community Disaster Education (CDE) presenters were in high demand last

year and it seems that we will be equally busy this year! In fact, we need your help in order to reach our goal of educating **15,500 people** in disaster preparedness. If you are interested in making presentations to adults or school-aged children, we would appreciate your assistance. If presenting is not your forte, we also need help in the office scheduling groups, maintaining supplies and contact lists, and mailing.

Another big thank you goes to all the folks who helped with the disaster education booths and parades this summer: **Loretta Buehrle, Mary Conick, Micah Conner, Chris Farber, David Farber, Jamie Farber, Lavon Gilliland, Joy Hamilton, Kevin Hamilton, Brad Irwin, Sandy Irwin, Dave Mayden, Bev Relford, Jessica Rhodes, John Rolfes, Forrest Routh, Pat Routh, Ivan Smallen and Olivia Witte**. If you or someone you know is interested in helping with special events, please let us know. There's nothing like having a good time while educating the citizens of St. Charles County!

Stay connected! The DAT will be meeting the following Saturdays from 9:00-10:30 a.m.: **October 20, November 17, and December 15**. Meetings will take place at the **St. Peters Senior Center**, 108 McMenamy, St. Peters, MO 63376.

In closing, I want to extend my sincerest thanks to each and every volunteer for giving your time and talents to further the Red Cross mission. We couldn't do it without you. ■